

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2020 TOTAL	AUG 2019	2019 TOTAL
JIFs RECEIVED	62	72	67	84	83	99	116	122					705	81	921
JIFs RESPONDED TO	68	47	62	90	76	73	98	121					635	102	920
Non-Jurisdictional	40	26	41	72	55	50	72	87					443	74	627
Jurisdictional	19	11	15	12	14	17	19	27					134	19	186
Variance	1	3	2	1	1	2	2	2					14	4	40
General Information	5	3	4	4	3	4	3	2					28	4	31
Potential Violation	3	4	0	1	3	0	2	3					16	1	36
AVERAGE RESPONSE TIME (in days)	15	13	18	18	18	26	20	23					19	19	16

TELEPHONE CALLS	266	247	235	232	366	327	401	466					2540	418	3822
WALK-INS	14	13	7	0	0	0	0	0					34	12	151
WRITE INS/SITE VISITS	0	2	0	0	0	0	0	0					2	0	0
OTHER AGENCIES	41	31	29	37	44	40	44	33					299	43	478
FOIL REQUESTS RECEIVED	17	31	20	14	17	37	35	37					208	26	260